PLENARY SESSION

Thriving vs. surviving during times of change: the science of enhancing resilience

Room 211
9:00–10:30

J. Bryan Sexton
PhD

Director, Duke Center for Healthcare Safety and Quality

Dr. Bryan Sexton has captured the wisdom of front-line caregivers through rigorous assessments of safety culture, teamwork, and workforce resilience. His research instruments have been used around the world in over 3000 hospitals, in 30 countries. He has studied teamwork, safety and resilience in high-risk environments such as the commercial aviation cockpit, the operating room, and the intensive care unit.

With specializations in organizational assessment, teamwork, survey development, and quantitative methods, he spends his time teaching, mentoring, conducting research, and finding practical ways to get busy caregivers to do the right thing, by making it the easy thing to do. He has found that results across industries, work settings, shifts, professions, and countries highlight a great deal about reliability in high-risk environments—specifically, “you are better off changing the situation than trying to change human nature.”
Shaleen Kanji

LLB
Legal Counsel, College of Physicians and Surgeons of British Columbia

Ms. Shaleen Kanji is senior in-house legal counsel for the College of Physicians and Surgeons of BC. She provides internal legal advice to various committees and departments of the College including the Registration Committee and Inquiry Committee. Prior to moving to Vancouver in 2010, she practised in Alberta where she appeared at all levels of court on general litigation, employment and medical malpractice matters. Ms. Kanji was called to the Alberta Bar in 2003 and the BC Bar in 2010.

Shirley Ross

Board Member, College of Physicians and Surgeons of British Columbia

Ms. Shirley Ross currently serves as a member of the Canada-India Maternal Infant Health Project. She is also involved on the Women’s Advisory Committee for the City of Vancouver. She has acted as community developer and community health nurse for the Vancouver Health Board, Global Health Project Director for Oxfam Canada, and general duty nurse in various acute care hospitals across BC, Alberta, and Manitoba. She holds a Bachelor of Science in nursing from the University of British Columbia and a nursing diploma from Red River Community College. Ms. Ross was appointed to the College Board in 2017.

Leo Wong

MD, CCFP, FCFP
Family Physician, St. Luke Family Practice

Clinical Assistant Professor, Department of Family Practice, Faculty of Medicine, University of British Columbia

Dr. Leo Wong graduated from Queen’s University and completed his family medicine residency at UBC in Prince George. In 2004, he opened his own practice in Langley. Dr. Wong advocates for using health information technology in primary care safely and efficiently. In his practice, he uses electronic medical records (EMRs) exclusively, and has had the opportunity to mentor physicians and practice groups in the effective use of EMRs. In 2010, Dr. Wong was part of a group of local family physicians who founded the Langley Division of Family Practice. He served on the board as secretary-treasurer and chair from 2010 to 2017. He currently serves as the primary care home lead for the Langley Division. In 2016, Dr. Wong was awarded the BC College of Family Physicians’ Community Family Physician of the Year.
PLENARY SESSION

The patient is a person, not a disease: a personal journey through the health system

Room 211
1:30–2:30

Judith John

Patient Advocate, Communications Specialist

Ms. Judith John’s career spans all aspects of communications, marketing and public affairs, with broad community experience and an extensive background in arts, culture, not-for-profit, health and social services.

Ms. John was a hospital executive and remains active in health care. She was vice-president of communications and public affairs at the Hospital for Sick Children and vice-president of communications and marketing at Mount Sinai Hospital and Foundation. Ms. John works with hospitals concentrating on patient experience, partnerships and communications. At the Council of Academic Hospitals Ontario, she led government and stakeholder relations.

She chaired the Province’s Quality Management Partnership Citizen Advisory Committee, and sat on the Partnership’s Senior Leaders Healthcare System Reference Group. She also participated on the Ontario Brain Institute International Review Panel and McMaster Health System Sustainability Forum.

A writer, consultant, executive coach, facilitator and media trainer, Ms. John has taught communications, ethics and marketing at universities and colleges across Ontario and has been a guest speaker for institutions worldwide.
WORKSHOP

Caring for patients with substance-use disorders: strategies for success

Room 204
Session 1: 3:00–3:40
Session 2: 3:50–4:30

Annabel Mead
MBBS, FACHAM, DABAM

Director, St. Paul’s Hospital Goldcorp Addiction Medicine Fellowship Program

Dr. Annabel Mead has been practising addiction medicine for 20 years with expertise in concurrent psychiatric disorders and chronic pain management. She is a Fellow of the Australasian Chapter of Addiction Medicine, a diplomate of the American Board of Addiction Medicine and clinical assistant professor at the University of British Columbia.

Dr. Mead currently practises as a consultant at St. Paul’s Hospital in Vancouver, and provides longitudinal addiction care to the residents of New Dawn Recovery House. She is the director of the British Columbia Centre on Substance Use Addiction Medicine Fellowship training program, medical lead for the Provincial Perinatal Substance Use Project (BC) and a member of the Education Committee of the International Society of Addiction Medicine.
WORKSHOP

So you think you’ve got consent? Going beyond the signature

Room 207
Session 1: 3:00–3:40
Session 2: 3:50–4:30

Tino Piscione
MD, PhD, FRCPC
Physician Advisor, Safe Medical Care, CMPA

Dr. Tino Piscione obtained his BSc and MSc at the University of Toronto (UoT) and his medical degree at Queen’s University. He completed residency training in pediatrics, and clinical and research training in pediatric nephrology at the Hospital for Sick Children in Toronto before obtaining his PhD in medical sciences at UoT. Dr. Piscione subsequently practised as a pediatric nephrologist and clinician-scientist, and was associate director of the pediatric nephrology residency training program at the Hospital for Sick Children. He was an assistant professor in the Department of Pediatrics in UoT’s faculty of medicine, and joined the CMPA as a physician advisor in 2014.
David Patrick
MD, FRCP, MHS
Interim Executive Lead, British Columbia Centre for Disease Control

Dr. David Patrick is the interim executive lead for the British Columbia Centre for Disease Control (BCCDC). He is also the medical epidemiology lead for antimicrobial resistance at the BCCDC and a professor in the University of British Columbia School of Population and Public Health.

Dr. Patrick is an infectious diseases specialist and epidemiologist with a career interest in responding to emerging infectious diseases. He has published on a range of topics including HIV epidemiology, impacts of immunization on population health, and vector-borne and zoonotic disease. His current focus is on the broad effort to contain the threat of antimicrobial resistance in Canada and around the world. He is particularly interested in understanding the drivers of antibiotic utilization in the community and intervening to reduce unnecessary use.
John Pawlovich
MD, FCFP

Clinical Associate Professor, Department of Family Practice, UBC

Dr. John Pawlovich is a clinical associate professor in the Department of Family Practice at University of British Columbia (UBC). He completed his medical degree in 1994 at UBC, and a two-year family practice residency in Chilliwack, BC. He has worked in many rural and remote sites across Canada.

Over the last twenty years, an interest in Indigenous health evolved with a focus of bringing innovative primary care and specialty services onto reserve to reach the people most in need. Using new telehealth technology from his home office in Abbotsford, Dr. Pawlovich connects to multiple remote Aboriginal communities to help provide daily primary care.

He is currently the director of the Rural Education Action Plan in BC, the medical director for Carrier Sekani Family Services and the telehealth sector lead for the Rural Coordination Center of BC. Dr. Pawlovich is co-founder and co-lead of the BC Virtual Health Grand Rounds and the e-health theme lead for the UBC Faculty of Medicine. He speaks both nationally and internationally on virtual health-care solutions and systems.

WORKSHOP
Can on-demand virtual health solutions in the rural ER influence health equity? Calling CODI!

Room 210
Session 1: 3:00–3:40
Session 2: 3:50–4:30