



College of Physicians and Surgeons of British Columbia

# Professional Standards and Guidelines

## Missed Appointments

### **Preamble**

This document is a guideline of the Board of the College of Physicians and Surgeons of British Columbia.

On occasion physicians have asked whether it is appropriate and ethically acceptable to bill patients for missed appointments. Such matters are appropriately left to the physician's discretion.

It is acceptable to bill patients privately for missed appointments provided the patient has been forewarned of the physician's policy in this regard, and the physician exercises judgment and compassion in submitting such an account.

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